

APPENDIX C

CSL 4 METHODOLOGY

Introduction

CLS4 is a performance indicator for environmental quality which used to be NI195, a national indicator which we were required to submit every four months. When all national indicators were disbanded, Community Services decided to adopt this as a local indicator due to its value in auditing the quality of the street cleaning and service planning.

Audit Preparation

Every month, 80 “transects” are chosen from a variety of land use categories, as highlighted below:

- Barrow Rounds (A street cleaning operative is based in that town all day, 6 days a week)
- Dailys (A street cleaning round which is attended once a day, for approximately 1-2 hours or more)
- Parks and Open Spaces (Varied attendance depending on size of park and time of year)
- Commuter routes (A25 and A22, currently cleaned once every fortnight)
- Alleyways (Cleaned once a fortnight)
- 8 Weeklies (Cleaned every 8 weeks)
- Rural roads (Cleaned every 8 weeks. Separated from the above category due to the lack of pavements)

A “transect” is an area of road which runs for 50m and includes both sides of the road. For alleyways it is a 50m stretch and for parks it is a 50m square area.

Whilst trying our best to ensure that all transects are chosen randomly, we do have to ensure that all land uses are covered and that every street cleaning round is included. This allows us to see if we have certain problems and we use the data to amend schedules accordingly. When planning the audit, we ensure that all transects chosen are independent to when they were last cleaned. As such, some transects are audited on the week they were cleaned, others may be a week before they are scheduled to be cleaned next.

The performance indicator score which is returned, is the average score over a three month period (3 audits).

CLS4: Scoring

All transects are audited for both litter and detritus independently, and are scored on a 4 grade system:

- Grade A – no litter/no detritus
- Grade B – predominantly free of litter/detritus except for some small items
- Grade C – widespread distribution of litter/detritus, with minor accumulations
- Grade D – heavy litter/detritus, with significant accumulations

Grades A and B are passes. Grades C and D are fails.

Both are scored separately and the average between litter/detritus is then calculated.

The performance indicator score which is returned, is the average score over a three month period (3 audits).

The figure which is then returned is the percentage of all surveyed transects which are of Grade A and B.

The figure is the average between litter and detritus. For example, if litter was 93% pass and detritus was 95% pass, then the overall figure would be 94% pass